COURSES, GRADES, BILL INFORMATION
Online Pathway for University Services (OPUS) is where you register for courses, view progress toward graduation requirements (called Degree Audit), check grades, bills, and control parental access. opus.emory.edu/

FREE SOFTWARE
Microsoft Office: While a student at Emory University, you may install onto 5 different devices of the MS Office suite (including Word, Excel, Powerpoint, OneNote, and more). email.emory.edu > Settings > Software.

Other Software: EaglePrint installers, EndNote, Anti-Virus software, and more available for download. software.emory.edu/express

PRINTING: Color and B&W
Print stations available at Humanities Hotspot or in the Oxford Library. $0.08 per B&W sheet, $0.50 per sheet, charged to your EagleDollars account. oxford.emory.edu/eagleprint

GETTING HELP
In Person: Student Technology Support
Online: oxford.emory.edu/AskIT
(response with 1 business day)
Twitter: @ocit_status
FAQ: oxford.emory.edu/OCIT
Call: (404) 727-7777 (available 24x7)

GETTING CONNECTED
Wifi is available across entire campus.

Desktop and Laptop Wifi Access
Windows/Mac OS must download the Emory University version of McAfee virus scan. oxford.emory.edu/getconnected

SmartPhone and Tablet Wifi Access
Connect to the EmoryUnplugged network using your NetID and password.

Entertainment/Gaming Devices
Connect using the DooleyNet network, register your device at Student Technology Support.

Can’t get connected?
Go to Student Technology Support located in Humanities Hall in the Hotspot.

Orientation Hours
Friday: 10am - 2pm & 5:30pm - 8pm
Saturday: 10am - 2pm & 5pm - 7pm

Standard Hours
Monday - Friday: 12pm - 5pm

oxford.emory.edu/it
COURSE MATERIALS, SYLLABI, WEBSITE
Most courses have syllabi, discussion boards, lab manuals, and extended learning opportunities online in either Canvas or Blackboard. classes.emory.edu

PASSWORD RESET AND SETUP REMINDER
Change your password, setup password reminder, and recovery service. it.emory.edu/password/

EMAIL, CALENDAR, CONTACTS
Access your @emory email account; schedule meetings with peers, faculty, and staff; access Word, Excel, Powerpoint online; download Office365 to your computer: email.emory.edu. Instructions to read your @emory email on your smartphone or tablet. oxford.emory.edu/email

ONLINE VIDEO TRAINING
Provided by Emory University—learn software, business, and creative skills on your laptop, tablet, or mobile device. oxford.emory.edu/Lynda

KEEPING YOUR INFORMATION SECURE
No Emory employee, even from IT, will ask you for your user ID and password. Scammers are constantly trying to get your user name and password. Anyone who emails or calls claiming to need your password is trying to scam you. Do not give your password to anyone.

- Examine the email address of the sender. A scam email will often give an incorrect name or address of a real organization. E.G.: Micosoft, gmail, emony@yahoo.com.
- Examine the link the email tells you to click. If you hover your mouse over the link instead of clicking, most email programs should show the actual address it links to. If it appears to link to a different site from which it claims to be, this is a major red flag.
- Before clicking on any attachment, confirm the email is from someone you know and trust.
- More details at oxford.emory.edu/phishing.

STAY CONNECTED (Computing Use Policies)
If you use Emory University IT resources, you must comply with Computing and Network use policies. policies.emory.edu/

CLOUD STORAGE
All students receive 1TB of cloud server space; upload and save documents, pictures, videos, programs. Available in OneDrive via email.emory.edu. An additional 100 GB of cloud server space available on Box. emory.box.net

WANT TO SEE SOMETHING NEW?
The Hotspot, located in Humanities Hall, is a welcoming space where you can test-drive the latest technology at Oxford. Hotspot currently offers Starbucks Coffee, EaglePrint station, 3D printing, wiiU, XboxOne, PlayStation 4, Student Technology Services, and more. oxford.emory.edu/Hotspot

Hours of Operation
- Sunday: 10am - 2am
- Monday - Thursday: 8am - 2am
- Friday: 8am - Midnight
- Saturday: 10am - Midnight

LOANER LAPTOPS, iPADS, TECHNOLOGY
Laptops and iPads are available for up to 24 hours from the library. Video cameras can be borrowed from the Hotspot.

ACCESS FROM OFF-CAMPUS
Use Duo to access email and other services from off-campus. Duo uses your phone to verify your identity, preventing anyone but you from accessing your account, even with your password. duo.emory.edu

WHAT’S HAPPENING
Oxford’s cable channel 13 displays campus events, programs, and services across campus. Advertise your event via AskIT. oxford.emory.edu/AskIT

DOING SOMETHING SPECIAL?
Events and Conferences will consult and help setup sound for your event. With professional sound systems for events of all sizes, you will have the equipment you need. oxford.emory.edu/StudentEventsInfo